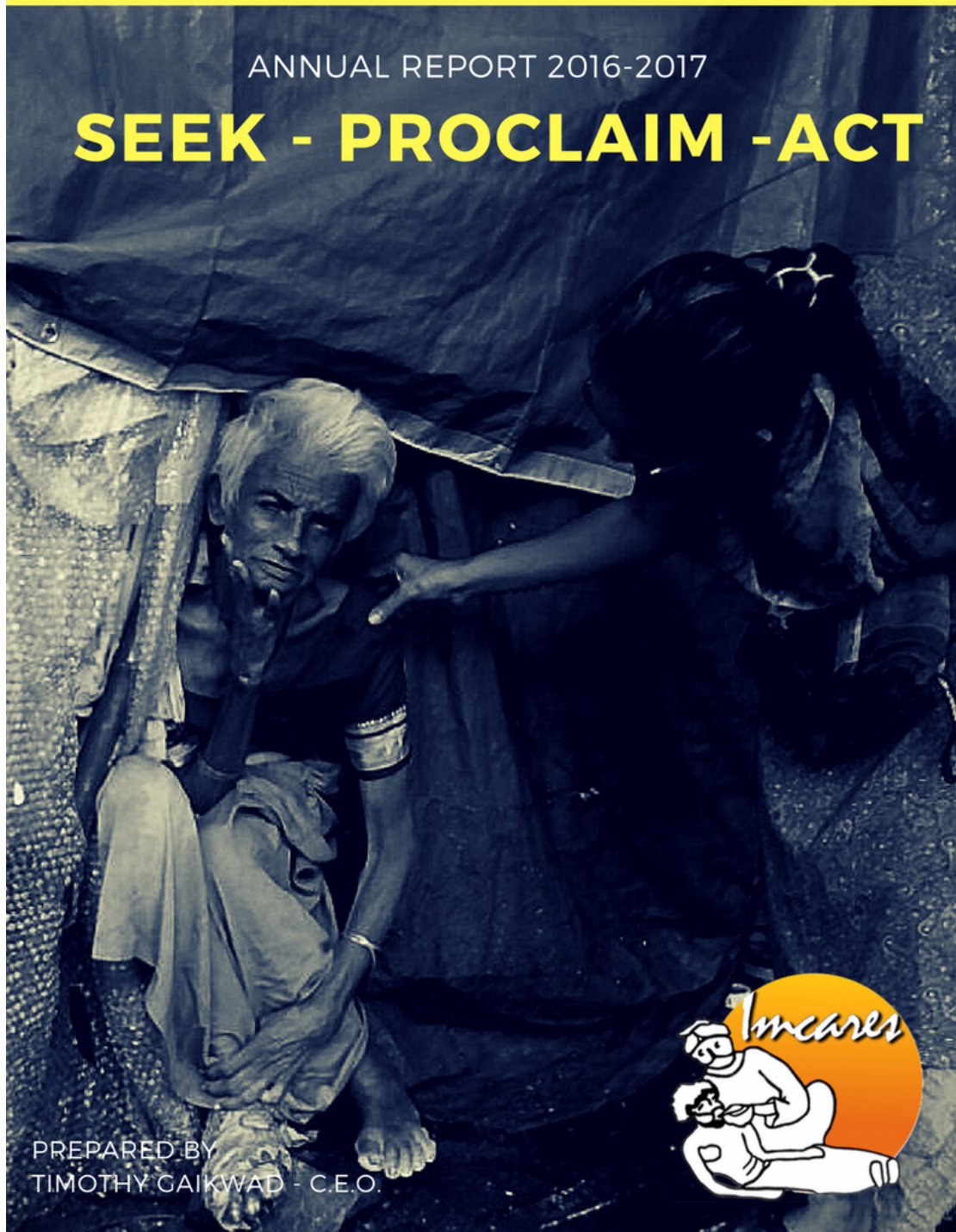


INTER-MISSION CARE AND REHABILITATION SOCIETY
ELIM, 19 AUGUST KRANTI MARG, NANA CHOWK, MUMBAI 400007, INDIA

ANNUAL REPORT 2016-2017

SEEK - PROCLAIM - ACT



PREPARED BY
TIMOTHY GAIKWAD - C.E.O.



The year 2016-2017 was an exiting time as we saw great results through a three-pronged approach towards the marginalized poor and those suffering:

1. **Seek & Rescue** – IMCARES workers went around the city looking for people in need and those who otherwise could have not made it to a dignified existence.
2. **Proclaim** – Once rescued from the dreaded situations that they have been in, IMCARES workers empowered them with the knowledge that they can have access to facilities to improve their lives.
3. **Act** – IMCARES staff continued to provide practical support and care for the most needy through their various projects.

The work remains to be very labour intensive as the beneficiaries that IMCARES work with, require a long-term care until they are self dependent. IMCARES passionate and committed staff meticulously carried out the following activities such as finding the lost, rescue, washing, clothing, medical dressing, medication, mobile and static medical clinics, diagnostic tests, hospitalization, physiotherapy, drop-in-centre, shelter, helpline, nutrition, literacy, education, counseling of various types like parental counseling, marital counseling, pre/post test counseling, disclosure counseling, bereavement counseling, empowerment, capacity building, opportunities, access to govt., and other ngo facilities, referral for specialized support, employment, and vocational training.

IMCARES found its beneficiaries through the following way:

1. **Internal Source** – IMCARES workers walked through the streets, slums and the redlight areas looking for persons in need of care and attention.
2. **External Sources** – IMCARES received calls from concerned citizens, the police, faith-based organizations and other NGOs.
3. **Referral** – Persons in need were referred to IMCARES by govt. hospitals, TB department, faith-based organizations and other NGOs.

The project activities were further categorized as:

1. **Immediate help** – food, dressing of wounds, washing, clothes, material help, counseling and hospitalization.
2. **Care** – Medical treatment, adherence to medication, food security, shelter, education, access to facilities, specialized counselling and referrals.
3. **Rehabilitation** – Education, community awareness and involvement, skill development and job recruitments.

In the reporting year 2016-2017 IMCARES was able to reach out to 2593 beneficiaries with the Unconditional Love of God through its various projects as follows:

AGAPE SPARSH	2111
PROJECT ANKUR	35
AGAPE DAY CARE CENTRE	115
AGAPE VILLAGE	32
AGAPE SMILE	300

GENDERWISE		CHILDREN	ADULTS
MALE	991	113	878
FEMALE	1602	253	1349

Agape Sparsh – A touch of unconditional love.

Pavement Ministry

Suman - One of IMCARES client (beneficiary) informed us about Suman, a 60 years old man lying sick on the roadside. IMCARES workers responded immediately and found Suman lying at the roadside in filthy state, with a huge maggots infested wound on his leg.

Suman's wife left him and his three children a 10 years ago. Since then he had taken to alcohol. His brother too threw him on to the streets because of his addiction.

IMCARES staff cleaned his wounds from maggots, gave him a wash and something to eat. They asked his peers on the street to look after him but they did not oblige. They also tried to reconcile him with his relatives but they did not want him. IMCARES cared for Suman and dressed his wounds for 3 consecutive days but there was no improvement. He had to be hospitalized. With the help of the police, IMCARES staff was able to get Suma admitted in the Sisters of Charity home for better care.

IMCARES workers walked the streets to look for sick persons. On finding them, they immediately got into action and enquired about them and their condition as they practically began to clean their wounds gave them a wash and some food to eat. With their consent and help from neighbours and the Mumbai Police, the person was then taken to the local hospital for further treatment and care.

Most of the persons that IMCARES pavement ministry catered to were in a hopeless condition, waiting to breathe their last. IMCARES workers stood in the gap and facilitated the rightful healthcare the suffering person was entitled to. They worked closely with local government hospitals and other ngos for medical treatment and rehabilitation. The cases include persons from all ages suffering from one or multiple conditions such as gangrene, typhoid, malaria, HIV & AIDS, tuberculosis (even MDR & XDR), trauma and many who have symptoms of post traumatic stress disorders.

After standing by them through the process of a good and dignified health care, IMCARES team members helped them get back to their occupations, mostly unskilled labour work.

Because of the efforts of committed workers of IMCARES Pavement Ministry, many of these lost ones have been found and have begun a new life.

This reporting period, IMCARES workers walked the streets 233 times and reached out to 100 people (63 males and 37 females). 14 people were dressed for their wounds, 51 people were given food, 21 people were hospitalised and 27 people underwent medical tests with the help of IMCARES. 82 people received counselling. 11 people received material help and 41 were referred for rehabilitation to different organisations.

Agape Sanjeevani Kendra - Drop-In-Centre

***Shushila** - Some concerned citizens informed IMCARES about the plight of a 38 year-old woman, Shushila. The staff found her in the middle of a filthy pile of garbage, writhing in pain. On going close it was revealed that she was severely burnt on her hands and chest. Shushila had a brawl with the man she lived with and in drunken stupor, tried to commit suicide by burning herself, which fortunately was unsuccessful. She was hospitalized, but the hospital sent her away without treating her properly. This may have been because she was also HIV positive. Shushila now found by IMCARES needed very strategic holistic care. IMCARES staff cleaned and medicated her wounds, provided her with much needed medication and food, counseled and prayed with her. Shushila was introduced to the facilities at the IMCARES Drop-In-Centre. Soon Shushila started showing signs of recovery. Her wounds began to heal and she became a regular at the Drop-in-centre. Today all her wounds from the burns have been healed, and she is on Anti Retroviral medication. She has become emotionally and mentally strong and has also started working. Shushila is often seen at the drop-in-centre volunteering to cook meals as well as encouraging her peers. She is now living a fruitful life.*

Open all day through the year, the drop-in-centre situated in the IMCARES head office in South Mumbai saw homeless people walking in just to have a wash, a cup of hot tea/meal and a place to rest for a couple of hours. Once in the centre they also received counselling, care and made new friends.

Majority of the persons who were introduced to the the Drop-In-Centre were homeless & destitute and in a hopeless state, literally on the verge of dying. After IMCARES workers found these precious persons and cared for them, the drop-in-centre aptly called the Agape Sanjivani Kendra became a place of revival.

This reporting period a total of 130 persons visiting the IMCARES Drop-In-Centre (101 Adults & 29 children). Of these 56 were HIV positive and 25 were suffering from Tuberculosis. Throughout the year 375 servings of delicious and nutritious meals were given and 149 packets of rice was distributed. 283 persons received material help packets containing soap, toothpaste/brush, clothes, etc., during the monsoons and the winter. IMCARES workers conducted 205 person-to-person counselling sessions in the Drop-In-Centre throughout the year.

Weekly medical clinic

IMCARES conducted weekly medical clinics especially for persons living on the streets and those on anti-retroviral drugs for HIV and TB medication. The clinic well equipped with a medical doctor and counsellors helped in monitoring the patients progress and their recuperation.

This year a total of 52 clinics were held and reached out with medical attention and medicine was given to 213 homeless patients (75 males and 136 females & 2 Eunuchs) including 73 new cases. 234 medical counselling sessions were held. IMCARES helped assist 33 patients for medical investigations, and 21 for AntiRetroviral registrations. For those patients who were hospitalized, IMCARES staff did 113 hospital visits for follow-up care.

Following are the details of medical treatments given:

HIV & AIDS	56
TB (including MDR& XDR)	25
Wounds dressed	8
Viral infections	53
Joint pains	54
Skin diseases	58
Diabetes	19
Stomach infections	21

Medical camps

The mobile medical van conducted medical camps in partnership with Ngo's and other organisations.

This year IMCARES conducted 22 medical camps in areas where basic medical care was not easily accessible to the poor. The medical camps reached out to 1668 patients in the areas of Maratha Mandir, Bhatwadi, Haji Ali, Bhim Nagar, Ambujewadi, Raye Road, Tulsiwadi, Sewri, Mahim DC, Goregaon and one outside of Mumbai at Kalwa(East).

Following are the details of medical treatments given:

Viral infections	404
Joint pains	282
Skin diseases	254
Diabetes	75
Stomach infections	123
Injuries	47
Eye problems	20
Ear infections	53
Dental	42

Project Ankoor because every life is precious

Case story:

Ankur means a sprouting seed in sanskrit. Project ankur considers every child suffering with disabilities and/or life-threatening illnesses, as precious and its first objective was to find such children who are hidden and lost. Once found the Ankur, project offered counselling, education and rehabilitation to the child as well as the family. The counselling and education imparted made sure that the family and the community will be disable-friendly.

A very labour intensive Project Ankur, continued to be a voice of such voiceless children and to bring them into the open with dignity and to reinstate them into the society as responsible and contributing citizens.

This reporting period the project Ankoor of IMCARES identified and cared for 35 children (21 boys and 15 girls) with different forms of disabilities and medical conditions from extreme poor and marginalized communities. In all IMCARS staff conducted 68 home visits for personalized attention. IMCARES was able to provide a total of 13 specialized physiotherapy sessions, 8 at home and 6 at the drop-in-centre respectively. 8 families received specialized counseling and 10 patients were given dietary consultations. 5 children were provided with nutritional support and 7 were referred to various hospitals. This year the project Ankoor conducted 2 peer group meetings for children with disabilities and their families where 26 children attended.

Agape Day Care Centre – *every child deserves and opportunity*

Children living in abject kind of poverty, in the slums, are left to themselves all day long in unhygienic conditions in small and congested housing made of plastic, tin sheets and other recycled materials. Sexual abuse is rampant among these children. The overall growth of children living in slums is severely stunted due to lack of proper nutrition, unsafe environment, lack of opportunities and the belief in fate. The IMCARES day care centre continued to a blessing to children living in the slums at Mahim. Committed IMCARES workers conducted activities such as pre-school sessions, afternoon study classes and catered a wholesome meal to children in the Day Care Centre.

The Agape Day Care Centre at the Azad Nagar Slums in Mahim, cared for 115 children (33 boys and 82 girls). 98 children were cared for in the pre-school and 17 children in the study class. All the children received a holistic care through early education, study classes and a healthy mid-day meal. 100 indirect beneficiaries (parents) too benefitted through this programme through regular parent-teacher meetings and workshops.

Agape Village – *making men and women of destiny*

The IMCARES Agape Village continued to be a safe community for children coming from high-risk and vulnerable situations.

During the year, children at the agape village and its extension programme, received holistic care and opportunities for development and a rightful childhood.

Many children who would have been lost and ended-up as slaves, continue to enjoy life through the IMCARES Agape Village.

As in any normal family, the children in the IMCARES Agape Village project enjoyed celebrations such as birthdays, Independence day on 15th August and Republic day on 26th January, with a special sporting event and special food. All children passed their school academic year.

Dinesh - *From the brothels to a carving expert*

During one of the daily rounds of the brothels in Mumbai, IMCARES staff found five year-old Dinesh with a sad look on his face. Dinesh's mother was trafficked from Nepal and sold into prostitution. She pleaded with IMCARES staff if her son could have a better future as life in the brothels was hell for them. After speaking to Dinesh and counseling his mother, and after all the admission procedures, IMCARES took him under the Agape Village care.

After a few months of adjustment, Dinesh was smiling once again. In the IMCARES Agape Village he received family care, good education, good health and overall development. Dinesh passed with distinction in the state-level computer skills test and also earned medals at sports events. He passed his 10th standard with a first class marks. After completing his schooling, Dinesh was exited from the Agape Village and he entered the extension care of IMCARES in Mumbai. From childhood, Dinesh was very creative. He would be seen making things from recycled materials and also loved cooking. After a few career guidance sessions Dinesh knew exactly what he wanted to be. A chef. He was enrolled in the YWCA cookery and baking course. All his teachers were very happy with him. It was during one of the training sessions, a celebrity Carving Master Chef discovered Dinesh's special talent. Dinesh was very good at carving and food display. He encouraged Dinesh in his skills and assured that after completing of the course he would give him a job. Dinesh completed the course and now works with the chef and assists him in teaching carving to other students.

Seema - *From the curse of death to being messenger of good health.*

Four year-old Seema was left with an ailing father who was HIV positive when her mother and younger sister died of AIDS on the streets of suburban Mumbai. With no roof over their heads and a father who could not find casual labour jobs due to his failing health, Seema had no hope. She would have either been abducted and abused, or could have died of hunger and sickness. IMCARES staff encouraged the father who by now was under care of the IMCARES HIV & AIDS programme to enroll her in the Agape Day Care Centre, which he did happily. But after spending a day full of fun and joy and going back to the streets everyday was not good for Seema. The father requested IMCARES to admit her to the Agape Village. Seema came to the Agape village when she was five years old. Here all her needs were met and she could enjoy her childhood in a protected environment. The father used to visit her regularly for 3 years but his visits became less frequent due to his failing health. He died of AIDS, and IMCARES became Seema's family for life. Seema completed her 10th standard and came to the extension programme of IMCARES. She showed a desire to be a medical nurse. IMCARES got her enrolled in a Nurses-Aid training Course. After completing the course, Seema now works as a Nurses-aid at a private hospital. Seema is beautiful and looks content in her life. She regularly attends church and often gives a testimony of her experience of God's goodness.

Life for children like Dinesh and Seema would have been very brutal and they would have ended-up being abused and bruised for life. But through the work of IMCARES they today enjoy the freedom of an abundant and a dignified life.

The Agape Village project of IMCARES continued to provide safe shelter and development to 32 children (18 boys and 14 girls) in the age groups, 6yrs to 12 yrs, 12 nos., and 12yrs to 18 yrs 20 nos. 26 children continued to live at the IMCARES Agape Village situated at Paud-Pune while 4 young adults were on extension vocational training programme in Mumbai and Nagpur. 2 girls completed their Nurses Aid training, one boy completed his cooking and baking course in Mumbai and one boy continued with Airconditioner and Refrigeration course in Nagpur.

About 150 villagers from Paud and Pune enjoyed the christmas programme organised by the children and staff at the agape village and everyone enjoyed special food. The children went to their respective houses for summer & Diwali vacations. Parents were encouraged to visit their children as frequently as possible.

Agape Smile – *sharing the joys of festivity*

With the support of our generous donors, we could distribute 200 festive hampers to our children and adult beneficiaries. The children's hampers contained gift items such as memory game, pencil/pen, eraser/sharpener/slate, napkin, chocolate, sketch pen/crayons, coloring pad, etc. and the adults hampers contained a blanket and warm clothing.

The children at the Agape Village children received hampers containing clothes, towels, waist belts, shoes, and other accessories.

FISTFUL OF RICE – *the joy of giving*

The two groups based in Geetanagar and Murthi Nagar slums of south Mumbai continued with their generous giving in kind. Families set aside rice for the beneficiaries of IMCARES. This reporting period, 794 kgs. of rice were collected by IMCARES staff for the free deeding programme for the homeless poor at the IMCARES Drop-in-centre. Some deserving patients were also given packets of dry rations as a food security.

IMCARES - *A continuum of care*

All the project activities within the Agape Sparsh project of IMCARES are interconnected and most often see a continuum of care provided to the person and his/her family. Poverty being the main cause of deprivation, there are many other factors that IMCARES need to address to help the individual/families to spring victorious out of their warped faith in destiny and fate. The following case-story throws light on the very intensive involvement of IMCARES in the lives of the poor sufferers:

Manisha and Ganesh, both in their early 30s have three children and live in a slum-house in Suburban Mumbai. Their story is a typical example of being poor and marginalized at the same time. Both Manisha and Ganesh are HIV positive. Living under the curse of poverty and HIV infection, Manisha also has one failed kidney and the other kidney has a stent needing replacement as soon as possible. To add to their woes, their eldest daughter who is eight years old was also diagnosed to be HIV positive and was recently been diagnosed with

Dilated Cardio Myopathy. A irreversible and almost fatal heart condition. They also have a six year-old son and a nine month baby who are not HIV positive. Manisha's health does not permit her to take-up a job. She also has to overlook her own health and care for her daughter who is also ailing, besides doing daily household chores. Ganesh is a driver and barely earns about Rs. 8000 (about \$US115) per month. This brings the family income to about Rs. 38/- per day per person for all their needs, which is of course far below the international poverty line of \$US1.5. He often falls sick and therefore cannot work for the whole month, which directly affects his income. Besides their own family of five, they also take care of their old and dependent mother and father. Living in conditions of stark poverty and surrounded by life-threatening sickness, this family is living on the edge, like a time- bomb waiting to explode. IMCARES has been providing all support to the family, which includes counseling, referral, networking, material help, raising sponsorship for Manisha's kidney operation amongst others. It has been an uphill task, but we know that God has a plan to prosper this family and give them a good future.

IMCARES workers –they never held back

The passion and commitment of all IMCARES workers towards the fulfillment of its vision, helped overcome the most challenging situations. The staff braved the hot summer the incessant rains and overcame the toughest of bureaucratic hurdles through their determination and the language of love in action. The staff also overcame the rise in cost through leveraging available resources, networking and referral. IMCARES worked closely with the available govt., ngo, and other facilities to bring relief to those who were suffering under the curse of poverty.

Training & Development:

Staff training & welfare

Christmas dinner & gifts: on 23rd December 2016, a christmas dinner for all the staff was organised at a restaurant. It was a great time of fellowship, and a quality time spent with delicious food. All the staff received a cash christmas gift.

Staff meetings: Periodic Staff meetings and Prayer meetings were held.

Staff leaves: All the staff took their Annual, Casual and Sick leaves.

Staff Medical & Insurance: All the staff claimed their Medical Allowances and were insured for medical and accidents.

A full day training on child development was organised by Seek And Care at imcares office for all staff on 1st Feb 2017. The training was facilitated by Rebekka Kaminski, Merieke (both Occupational Therapists) and Christina Burg (Child Psychologist) from Germany.

Regular session on Logical Framework and Work flow were conducted for all the staff.

Networking and leveraging available resources:

This year IMCARES continued to work closely with the following agencies through referrals and follow-ups:

CORINTH Network, Niramay Niketan (hospice), MAF (Mumbai AIDS Forum), Childline, Vihaan (NGO), Humara Foundation, Living Waters Ministry (FBO), Shri. Chatrapati Shivaji Vidyalyaya (Rayat Shikshan Sanstha)-Paud, Shrushta Nursing Home-Paud, YWCA Mumbai, Prakash Institute Nagpur- , *as well as government agencies and programs such as:* The Mumbai Police, J. J. Hospital, B.Y.L.Nair Hospital, Sion Hospital, & KEM Hospital.

Visitors & Volunteers

We want to thank the following volunteers and visitors for taking time to visit us and to work with us:

Daniel, Uta, Merieke, Jockel, Christina, Mona, Klause and Rebekka from Seek And Care, Germany.

Thank you to Nancy and Mark from Germany.

Valerie Bowels from UK.

Thank you

I want to thank all Members of the Board of Trustees for their availability, help and advice to make the impossible possible. Having gone through a period of weaning and great challenges as a result of our long-term financial supporters pulling out, I can only say that we have come out to be victorious. The above mentioned report from our staff as well as our financial report is only a testimony of this.

I would like to thank all our donors both from within India and overseas for their continued faith on us and for a sustainable partnership with the ministry of IMCARES. I would like to place on record my sincere thanks to the following individuals/organisations for their generous donations:

India:

Regular donors: Staneley & Rhoda, Abraham Samuel, Sandeep Vilas Gaikwad, Francis Vales, Meena Tribhuvan, Sangati Sadan Church, Bombay Baptist Church,

We are thankful to the following persons for their generous donations:

Alisha Edwards, Amruti Suai, Bernice Mahade, Chayya Suggi, Chintali Boni, Christina Lakra, Damyanti Gupta, Fatima Khan, Geeta Sahu, Humara Foundation, Hebron Bretheren Mandal, Hemmond Amanna, Kamal Pardesi, Kamla Kelkar, Keerti Purav, Krupa Moses, Meetu Singh, Nayana Kamble, Philomina Boni, Praveen Soans, Preetha Lam, Priya Joseph, Pushpa Sharma, Rebeka Mukhiya, Rupa Singh, Samganti Gupta, Sanu Hiremath, Sarah Mogli, Seema Jaiswal, Sonali Gaikwad, Sonia Varma, Suresh, Uma Mandol, Vijaya Martis, Wilson Patole, David Raj, Sahara Sangati, Vijay Lagadi, Bharti Nalle, Rinsy Kesari, Balbir Singh, Sanjay Mittal, Akash Lal, Shatrugan Kudiya, Mudam Lal, Nitin Singh, Rajkamal Chavhan, Vincy Alhat, Jenifer Trinande, Mr. Satralkar, Mr. Shah, M A Sekar, Pastor Sumitra Gaikwad, Joyce Bundellu.

I would also like to testify that those who were once cared for in IMCARES Agape Village have now also begun to give: Anil Kumavat, Ayappa Algappan, Bhavna Chindarkar, Dinesh Tamang, Kishor More, Shakuntala Jadhav, Shiva Jaiswal, Sunil Kumavat, Ankita, Pinky.

Many thanks to our overseas donors:

Inter-Mission Germany, Faith Missions Trust-UK, Seek And Care-Germany, Capital Cover Group Ltd. (David Lynch), Rushmere Christian Fellowship – UK, Mr. J. Davies, Mr. Jolly, Mrs. Becket, Mr. Donnachie, Mr. Yaroslaw and Mrs. Pickess.

Many thanks to Ms. Joyce Bundellu for giving her valuable time and consultant and to Ms. Bhagwati Sagathia for her time for documentation and making short video stories.

I would also like to place on record my sincere thanks to all the IMCARES workers for their commitment and passion to keep on serving the marginalized poor. Be it incessant rains, or the summer heat, or clouds of death surrounding the persons they cared for, facing those who use all their forces to abuse children and the poor, IMCARES workers have humbly braved them all and it is only because of their commitment and the hand of God over their calling that they were able to see lives changing.

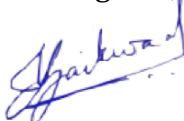
Many thanks to Rebekka Kaminski of Seek And Care and the new partnership with IMCARES to help reachout to the poor and the marginalized in Mumbai, India.

I would also like to thank our auditors M/S R. K. Khanna And Associates for helping us to be accountable to all our stakeholders, to our banks The Standard Chartered Bank, The Union Bank of India and Bank of Baroda for managing our accounts. Many thanks to the JWESociety and UCNITA for the use of their premises. Many thanks to our consultants – Dr. K. J. Joseph (Medical Consultant), Pastor Sumitra Gaikwad (Pastoral Consultant) and the Advisory Committee for all their support and guidance. Many thanks to the Mumbai Police and all Govt. hospitals and primary health clinics for providing assistance and care to all our beneficiaries. Many thanks to all the networks and other NGOs for accepting our referrals for the benefit of our beneficiaries.

Many thanks to the Almighty God who gave us the vision and the strength to Seek-Rescue, Proclaim and Act, so that the marginalized poor will live with dignity.

Thanking you.

With Regards,



Timothy Gaikwad
C.E.O./Secretary
IMCARES



INTER-MISSION CARE AND
REHABILITATION SOCIETY

team IMCARES

