



## **ANNUAL REPORT 2017-2018**

INTER-MISSION CARE AND REHABILITATION SOCIETY  
ELIM, 19 AUGUST KRANTI MARG. NANA CHOWK. MUMBAI 400007. INDIA

*A teenaged girl is trafficked from rural India and sold into a lifetime of sexual slavery into the brothels of Mumbai. She contracts HIV, falls sick, and at the age of 35 years, is found waiting to breathe her last with AIDS on the streets of Mumbai.*

*Since his birth a boy is always kept hidden at home for 10 years, only because he is disabled. The neighbors taunt the mother saying the child is a curse to the family.*

*A young man came to this city of gold in search of a better future. At the age of 35 he is found lying unconscious with an unattended wound on his leg with maggots feeding on the flesh. It will be too late before he even reaches a hospital.*

*A young girl living on Mumbai's mean streets is highly at risk of being sexually abused, kidnapped and sold into a lifetime of sexual slavery.*

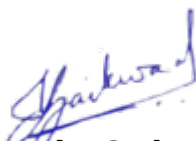
*The common thread between all of these stories is that they are not just poor but Marginalized Poor. Those who cannot even access basic care, or even cry out for help, nor gather attention. They suffer in silence.*

*Another year after over 3 decades of work among the poorest of the poor, IMCARES continued amidst all challenges to bring a dignified and a lasting smile on many valuable people like these.*

*Armed with love, passion and commitment, believing that rescue, restoration & rehabilitation is possible, IMCARES went looking for the oppressed and hurting and relentlessly provided all the practical care they needed. This resulted in many experiencing love at the point of their need and are now smiling with joy.*

*IMCARES distinctive has been to seek those who are lost, to give them beauty instead of ashes, the oil of joy instead of mourning and a garment of praise instead of a spirit of despair.*

*Thank you to all for your association & partnership with us.*



*Timothy Gaikwad  
Secretary/CEO*



The year 2017-2018 has been another year of committed service to those who are poor and suffering. In more than one way all of our committed staff have experienced satisfaction and peace as they have internalizing the ministry. It has made us more strong and determined in the work we do, in the organization through we which we serve, and our faith in God, experiencing in real that faith is hoping for things yet unseen. This has been another year where we have experienced that faith accompanied with works of charity is more impactful and brings about a sustainable transformation in the lives of precious people who benefit from IMCARES.

The highlights of the kind of work IMCARES does has been:

- We come in **when all others have gone out.**
- **Our doors remain open** when all other doors are shut.
- Every suffering person we serve is **made in the image of the Living God.**
- Our personal **faith in God**, faith in the work that we do and faith in the organization that we serve through has never been put to shame.
- Many lives have been touched because of all the roles played well by all of **IMCARES stakeholders.**



## STRATEGY & INTENSIVE LABOUR

IMCARES, with only 15 workers carried out a mammoth task of reaching out to people at their point of need. The strategy shaped with the experience of over 30 years of ministry to the poor helped sharpen our focus on the 'marginalized' poor. The strategy had a 3 pronged approach:

1. **SEEK** – The marginalized poor are the ones who cannot by themselves access basic free and available facilities and as such they are the 'hidden' or are invisible' sufferers. They need to be looked-out for. Our staff have gone out looking for such people who were in great need. They walked the streets, dingy lanes, the brothels, the hospitals, took calls from the police, hospitals, other NGOs and concerned individuals.
2. **PROCLAIM** – BELIEVE – IMCARES and all its staff believed that each and every person is made in the image of the living God and hence rightfully deserves a dignified life. We believed that suffering people who are waiting to breathe their last in loneliness and solitude can experience a new lease of life through love, care and support.
3. **ACT** – IMCARES staff believed that working for the poor and the oppressed does not end with just finding and proclaiming, it has to be supported by our 'actions'. The many stories of rescue, rehabilitation and restoration are a testimonial resulting from acts of kindness done by IMCARES staff and its stakeholders.

With some people we serve it takes a moment, with some minutes, with some hours and days and even years. But IMCARES stands committed to the people we are called to serve.

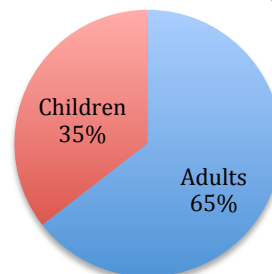
The following statistics are not mere numbers, but about real people. For us at IMCARES we have been diligent in documenting our work in the best possible way. This has also helped us translate data into knowledge resulting in wisdom to work more efficiently and effectively. In the reporting year, these statistics have been used internally at

project design, project management and strategic levels by the staff, the management and the Board of IMCARES.

## AT A GLANCE

In 2017-2018, IMCARES was able to reachout to total **2688 beneficiaries** (2323 direct & 365 indirect) through its following projects:

<b>1. PAVEMENT MINISTRY:</b>	<b>206</b>
<b>2. DROP-IN-CENTRE:</b>	<b>228</b>
<b>3. MEDICAL CLINIC:</b>	<b>176</b>
<b>4. MEDICAL CAMP:</b>	<b>1574</b>
<b>5. PROJECT ANKUR:</b>	<b>57 DIRECT &amp; 170 INDIRECT</b>
<b>6. DAY CARE CENTRE:</b>	<b>60 DIRECT AND 180 INDIRECT</b>
<b>7. AGAPE VILLAGE:</b>	<b>22 DIRECT &amp; 15 INDIRECT</b>



### 1. PAVEMENT MINISTRY



*35 years old Himesh, was found writhing in pain on the streets in south Mumbai by IMCARES staff. They reached out to him and found that he had a big wound on his legs and the flesh was being eaten by maggots. After cleaning his wounds and giving him a wash, IMCARES staff with the help of the local police took him to a nearby Govt. hospital. He has now recovered and continues to earn his bread by pulling handcarts.*

In this reporting period IMCARES teams walked **210** rounds in south Mumbai and helped **206** persons (*125 males & 81 females*) who were sick and/or wounded. The staff made **87** hospital visits for patient referrals and treatment and made **128** follow-up visits. **25** wounds were dressed and **61** food servings were given. **4** peer group meetings were held at the drop-in-centre where on an average 40 people attended each meeting. There were **61 HIV positive** and **60 TB** cases (including MDR).

**13** cases were referred to the Mumbai Police and **7** to other NGOs/Hospices. **28** medical investigations, **39** HIV and **51** TB tests were carried out. Material help such as clothes, blankets, etc . were given to **250** people. During the monsoons **88** people were given raincoats and **146** persons were served tea and biscuits.

**7** people died and **2** funerals were conducted by the IMCARES staff.



## 2. DROP-IN-CENTRE

*Having cared for Rajaram for over 10 years, he finally breathed his last due to malignant cancer. He and his wife both HIV positive lived on the footpath outside a Mumbai brothel. After the love and care given by IMCARES Rajaram began working once again. He was a regular at the Drop-In-Centre where he and his wife both benefitted greatly from the counseling and the day rest facility. However cancer took its toll on him. IMCARES cared for him till his last and were at his bed-side when he breathed his last in a good hospice. IMCARES even conducted his funeral. IMCARES continues to care for his wife and his son is studying at the Agape Village at Paud.*



The IMCARES Drop-In-Centre proved to be a great relief to the homeless and sick people. During the reporting period **228** persons visited **544** times and benefitted from the centre (*93 males, 83 females & 52 children*). This reporting period saw **42** new registrations. There were **81 HIV cases & 27 TB cases**. **225** packets of dry rations were given to people in need and **422** food servings were done at the centre. **12** patients benefitted from dressing of their wounds. There were **220** counselling sessions held at the centre and **231** counselling sessions were done on the telephone. **31** people benefitted from the day rest facility.

## 3. WEEKLY MEDICAL CLINIC

The weekly medical clinic held at Nana Chowk provided medical check-ups, basic medical treatment, medication, counseling and full meals to all patients who came.

A total of **40** clinics were held and **176** patients attended the clinics (*Male 91, Female 62 and children 23*).

There were **42** new registrations.

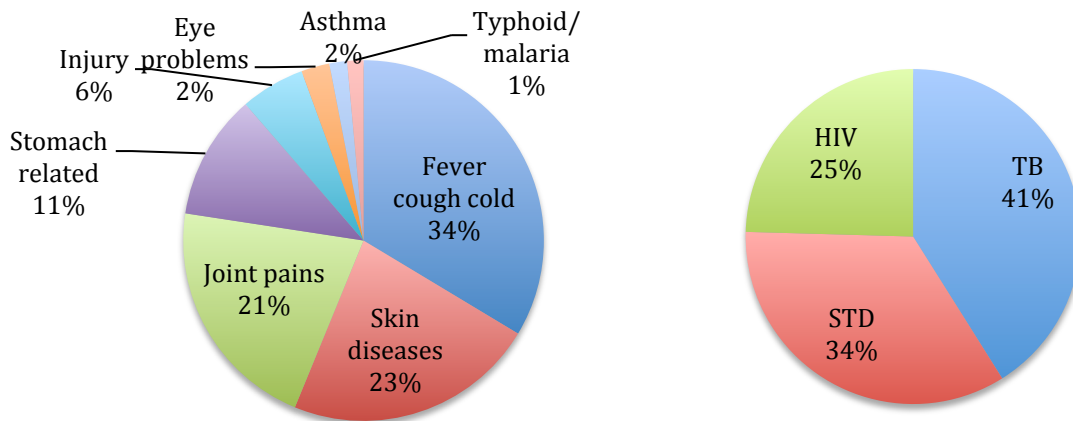


## 4. MEDICAL CAMPS



IMCARES reached out to the sick with medical camps where there was no nearby medical facility available. These camps were conducted in ReyRoad, Cottongreen, Mahim and Bandra areas of Mumbai and provided services such as basic medical check-ups, basic medical treatment, counseling and referral. **1574** patients (*Males: 416, Females 577 and children 581*) benefitted from the **24** medical camps held.

## OVERALL MEDICAL CASES (Weekly Clinics & Medical Camps)



### 5. PROJECT ANKUR

*After 10 years of living a disabled life and confined to his 8ft by 8ft house in the slums at Mahim, Bhushan has now started a new life. Thanks to IMCARES Ankoor project. IMCARES worked with the family with a focus on Bhushan. After helping in a hamstring operation on his leg and with the help of walking aids Bhushan is now walking and has even begun to attend formal school.*

With 5 new additions this year, the Project Ankur of IMCARES, in this reporting year continued to look for and care for children **57 children (17 boys and 40 girls)**, facing the challenges of disabilities/life-threatening health conditions from poor and marginalized communities in Mumbai. The Care Workers along with a Social Worker regularly visited the children in their homes, provided physiotherapy, hospitalization, counselling, referral and other services to the children and their families. While all the **57 children** were undernourished, **14 children** were living with the HIV virus, **4 epeleptic**, **6 autistic** and **4** were orthapedic cases. **8 children** had multiple disabilities, **5** were physically challenged, **3** were mentally challenged and **3 children** had cerebral palsy. **1child** was visually challenged and **2 children** had burns and skin issues. Sadly **2 children** succumbed to AIDS and **2 physically challenged children** died because of severe malnourishment.



## 6. DAY CARE CENTRE



*3 years old Reshma was very quiet and would keep away from all the other children in the IMCARES Day Care Centre. She had seen a lot of domestic violence at this tender age and showed signs of traumatic disorders. But with love and care shown by IMCARES Child Care Workers, she began to show improvements. In a few months time Reshma now interacts normally with the other children and with counseling there is also peace*

*between her parents.*

60 children (Males 35 Females 25) benefitted from the Day Care Centre facility in the Azad Nagar slums at Mahim. The children were served a healthy portion of nutritious food every day along with eggs and fruits. The Child Care Workers imparted to the children basic pre-primary education. The teachers also interacted with the parents on a regular basis and appraised and counselled them on the progress of each child. Special programmes such as Independence Day, Republic Day, Children's Day and Teacher's Day were celebrated.

## 7. AGAPE VILLAGE

*A 2 months old baby was given away by her 16 years old mother as if she later wanted to discard rubbish from her house. Rani's mother is a sex slave and is trapped in prostitution in one of Mumbai's prominent red light areas. IMCARES named the baby Rani (queen). 10 years later in the IMCARES Agape Village, Rani is growing up to be a child with a bright and a dignified future.*



The Agape Village situated at Paud-Pune continued to give safe shelter and development facility for children from unsafe communities. The Agape Village was a family to 22 children (boys 10 & girls 12) in the camous and 2 teenagers in Mumbai. All the children were healthy and did well in their academic year. 2 girls who did their nursing training from YWCA found jobs and were very happy.

## AGAPE SMILE

This year too all the IMCARES beneficiaries received the Agape Smile Christmas gifts. Blankets and wollen skull-caps were gifted to 195 homeless people. 117 children from Project Ankur & Day Care Centres received Christmas hampers. All the 24 children at the Agape Village received gifts and new clothes for Christmas. Special meals were cooked and distributed at specially organised events during Christmas.

## STAFF ACTIVITIES

Daily devotions held at all the centres and projects were of great motivation and benefit to all the IMCARES staff. A special 3 days staff retreat was held in the month of January 2018 at the Agape Village at Paud. The retreat was sponsored by Seek And Care team from Germany. The staff enjoyed the country side and benefitted by special devotions and team-building exercises.

A social Christmas dinner was organised in a restaurant for all the staff. All staff received (conventional stove, mixer-grinder) and cash of Rs. 8000/- as Christmas gifts. Besides this the staff also received cash gifts from concerned donors of Rs. 4500/- each towards their expenses because the salaries were delayed due to banking problems. All the staff were thankful for the love and care shown by IMCARES leaders and Board and worked together as a family.

A special training session was organised by SeekAndCare team to train staff from Project Ankur to work efficiently among children with disabilities.

## STAKEHOLDERS

In this reporting year, IMCARES continued working along with its many stakeholders and leveraging resources to the marginalized poor who were suffering, hurting and needed care. We want to thank to all our valuable stakeholders:

**Board & Society Members:** Many thanks to all IMCARES Society and Board Members. All Board Members were ever present at all times to advice, support and help us achieve our goals. We have had regular Board and consultation meetings in the reporting period. Chairperson - **Dr. Mrs. Usha Ubale**, Vice Chair – **Pastor Clive Coelho**, Treasurer-**Rev. John Jebaseelan**, Secretary – **Timothy Gaikwad**, Members – **Bro. Arvind Meshramkar**, **Rev. Avinash Rangayya & Rev. Shashi Tiwari**.

**Staff & Volunteers of IMCARES:** I want to thank all IMCARES staff and volunteers who have braved all odds and relentlessly worked hard to save and restore lives of people in need. Care Workers/Counsellors – **Raju Imlapur, Snehalata Kakade, Chetan Saxena**, Child Care Workers - **Yakob Govaji, Krupa Moses**, Cook and helper – **Esekiamma Davar**, Social Worker – **Meena Dhage**, Accountant – **Shrutika Sawant** Administrator – **Anil Edwards**, Project Manager – **Sonali Gaikwad**, Consultants – **Pastor Sumitra Gaikwad, Joyce Bundellu**, Volunteers – **Naomi Burg, Till Morgenfruh Nick Waghorn**, CEO – **Timothy Gaikwad**.

**Overseas partners:** Many thanks to Rebekka Kaminski & SEEK AND CARE e.V. (Bamberg, Germany) for all their hard work in organizing events and raising funds as well as sending volunteers to us. Many thanks to Christliche Dienste – Germany, for their partnership along SEEK AND CARE e.V. for sending us efficient and committed honorary workers. During this reporting period there were two honorary workers from Germany Naomi Burg & Till Morgenfreu and one Till Waghorn from the UK. Many thanks to Sylvia Scott & Faith Missions Trust in the UK for being our partners in the UK.

**Networking partners:** I want to thank each and every networking partner with whom IMCARES worked in the reporting period: The Mumbai Police, Govt. Hospitals, Govt. HIV & AIDS dept., Govt. TB Department, BMC 'D' ward office, Niramaya Niketan, CORINTH, other NGOs like Sankalp, Dayanand Foundation, Living Waters Mission, Lodha



Foundation, Child Welfare Community, Disar Foundation, Ratna Nidhi Trust, The Salvation Army, Arza Pratinidhi, Vihan, Make A Wish Foundation, MAF and ChildLine, Dr. Sachin & Madam Nagarkar – Paud, Shivaji Vidyalaya-Paud, and many others

**Banks:** Many thanks to our Banks Union Bank of India & Kotak Mahindra Bank for their services.

**Auditors:** Many thanks to our auditors: M/S R. K. Khanna & Associates for all the audit work, guidance and services in compliance matters such as Taxes, FCRA, Charity Commissioner, etc.

**Consultants:** Many thanks to Pastor Sumitra Gaikwad - Pastoral Consultant & Ms. Joyce Bundellu – Project Consultant, for making your valuable services. Many thanks to Ms. Bhagwati Sagaithia for doing all the media work such as story documentation and video production for IMCARES. Many thanks to Advocate Mahesh Pawar for the legal advice.

**UCNITA & WILSON COLLEGE:** Many thanks to Mr. Prem Masih of UCNITA and the Wilson College authorities for leasing their premises to IMCARES so that many poor can experience a better life.

**Donors:** I want to thank each and every one of our donors both in India and overseas, for believing in us and for their sacrificial and generous giving towards our work. Every drop of generous giving has played a huge part in this report of the year 2017-2018.

**Local Donors:**

Bombay Baptist Church ( Hindi Congregation), Staneley & Rhoda, Abraham & Natasha Samuel, Sandeep & Sophia Gaikwad, Francis Vales, Alisha Edwards, Sunil & Anil Kumavat, Nazerene David, Naresh Bansode, Shakuntala Jadhav, Kishor More, Deepak Shigvan, Ayappa Algappan, Wesley Soans, Ivan Soans, Raja Walang, Hamara Foundation, Alliance Ministries, Mrs. Tribhuvan, Patole Family, Rev. John Jebaseelan, Nalitha Monoriya, Pradeep Kumar Pandey and manu more.

**Overseas Donors:**

SeekAndCare e.V.-Germany, Faith Missions Trust-UK, FCG Regensburg, FCG Beireuth, Rushmere Christian Fellowship, Willy & Angelina Donnachie, David & Olwel Lynch, Orangefield Presberatarian Church, Stephen Douglas, Hannah Douglas, Valerie Bowels, Wilhem & Christine Burg, Eunice, Adrian, Charis & Caleb Watkins, Eunice & Andrew Mayhew, and many more.



All I needed was your touch and gentle words  
To give a hope to man like me  
All I needed was the care and time you gave me  
Love that surpassed my pain  
How my heart leapt with life  
You wiped my tears and I was filled with joy

You come to me in my loneliness  
Gave me a robe to hide my shame  
You satisfied my hunger pangs  
You quenched my thirst in this river of life.

When I stood-up on my feet  
You still were there  
Daring life again with me.  
Holding my hand  
And gently leading me  
To the glorious future set ahead.  
How my heart leapt with life  
You wiped my tears and I was filled with joy

You come to me in my loneliness  
Gave me a robe to hide my shame  
You satisfied my hunger pangs  
You quenched my thirst in this river of life.

*Lyrics-Timothy Gaikwad*